

NICE Actimize ENGAGE

Johannesburg | 20 October 2026

Agenda



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9:30 - 10:00	Breakfast & Networking	
10:00 - 10:15	Main Room Welcome & Opening	
10:15 - 11:15	Main Room Keynote Address	
11:15 - 12:15	Main Room Driving Reliable, Real-World Results with Agentic AI Agentic AI is moving financial institutions beyond AI-powered content generation to intelligent systems that can reason, plan and act. Discover how leading organisations are using AI agents to accelerate investigations, enhance decision-making and increase operational efficiency, while maintaining the governance and oversight required in financial crime operations.	
12:15 - 13:15	Breakout Room 1 Network Intelligence in Practice: How Banks Share Information Effectively Financial crime rarely happens within a single institution. Fraudsters, mule networks and money laundering schemes often span multiple banks, making collaboration critical. Discover how network intelligence enables financial institutions to connect the dots, share insights responsibly and identify risks earlier, while navigating the legal, regulatory and privacy considerations that support effective information sharing.	Breakout Room 2 Breaking the KYC Remediation Cycle Many institutions find themselves caught in a continuous cycle of KYC remediation, driven by poor data quality, changing regulatory requirements and resource-intensive reviews. Explore practical approaches to building a more sustainable KYC strategy through stronger data governance, ongoing customer lifecycle management and a shift towards perpetual KYC.
13:15 - 14:00	Lunch	
14:00 - 15:00	Main Room Shaping the Future of Financial Crime Prevention Financial crime is evolving rapidly and so are the tools needed to combat it. Join NICE Actimize leaders for a look at the innovation priorities, emerging technologies and strategic investments that will help organisations tackle tomorrow's challenges with greater confidence, efficiency and resilience.	
15:00 - 16:00	Breakout Room 1 The Next Frontier of Financial Crime: Emerging AML Threats Financial crime is evolving as criminals exploit trade, digital payments and cross-border networks. This session examines emerging laundering typologies, the warning signs institutions should monitor and practical ways to anticipate new threats before they become established.	Breakout Room 2 Fighting Money Mules with AI: Results, Reality and Resistance Money-mule networks continue to fuel fraud and scams. The discussion will explore how AI, shared intelligence and closer collaboration across fraud, AML and KYC teams can identify mule activity sooner, disrupt networks and reduce losses.
16:00 - 16:15	Break	
16:15 - 17:15	Breakout Room 1 Trade Under Pressure: Sanctions Risks in African Trade Finance From dual-use goods to opaque ownership and sanctions evasion, trade finance presents some of the most complex financial crime challenges facing African banks today. Hear how leading institutions are improving visibility, detection and compliance while continuing to support cross-border growth.	Breakout Room 2 Investigations Rewired: Using AI to Improve Efficiency, Governance and Control AI is transforming investigative operations as alert volumes rise and resources tighten, redefining FCC operating models around measurable efficiency and effectiveness. This panel will explore how to deploy AI responsibly to control costs, strengthen governance and build more resilient compliance functions.
17:15 - 18:15	Main Room Staying Off the Grey List: Building Defensible AML in South Africa's Next Era South Africa's grey-list exit was a milestone, but sustained confidence will depend on what banks and financial institutions do next. This session will explore how AML leaders can strengthen controls, evidence effectiveness and build more defensible financial-crime programs in a higher-scrutiny environment.	
18:15 - 20:00	Networking Reception	